



Quality & Environmental Policy Statement

John Cotton Group is committed to meeting our Customers' Quality Requirements. We are committed to continuous improvement and customer satisfaction. We continually seek to improve the effectiveness of our Business Management System by conforming to ISO9001:2015 in all business areas and IATF16949:2016 in our automotive business.

By working with our suppliers, employees and other stakeholders we strive to achieve the Group's Quality and Environmental Objectives. We understand the context of the organisation and identify and address internal and external issues including the needs of interested parties to ensure the Business Management System meets its intended purpose.

We will work towards achieving ISO14001 through improving and promoting the high degree of sustainability within our business. In this we will understand the aspects and impacts of our business with regard to all our stakeholders and set out specific environmental objectives.

Quality and Environmental Policy

- We are committed to continuously improve our customer satisfaction by measuring our customer perceptions of product quality and acting to improve appropriately, with the aim to be the supplier of choice.
- We aim for high standards by continually improving our processes to reduce variation and waste within manufacturing.
- We aim for sustained company growth and new market penetration via a diverse product range and by maximising investments, opportunities and new technologies.
- Key business measures, as defined by Management (KPI's) are communicated and reviewed at regular intervals.
- We aim to communicate effectively with all staff involved with the delivery of the Group's policies and objectives through ongoing training and development.
- The Company commits to the protection of the environment, including preventing pollution, and complies with applicable Legislation and agreed customer specific requirements.
- We are committed to satisfying all applicable requirements (Statutory, Standards, Codes of Practice) across the delivery of our products and services as appropriate.

Our Policy is understood, implemented and maintained at all levels in our Company and is available to all interested parties on request.

A handwritten signature in black ink, appearing to read 'M. A. Cotton'.

Mark A. Cotton
Group Managing Director

